

Lincolnshire County Council's Highways Service

Advice for managing social distancing in our highways urban areas during the UK Government's COVID-19 recovery strategy

Businesses are legally responsible for adherence to current government guidance regarding social distancing, [click here for guidance](#).

This guidance also includes entry to retail premises:-

- *To protect staff and customers, you should manage entry into the store, only allowing a limited number of people into your store at any given time.*
- *You should put up signage to ask customers with symptoms not to enter the store, and to remind both staff and customers to always keep 2 metres from other people, wherever possible.*
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To enable businesses to manage any queues on the highway, the use of temporary markers such as chalk or tape will be permitted but the use of permanent markers is prohibited on the public highway. The erection of temporary signs on the public highway is permitted to enable instruction to be provided to customers for social distancing. These temporary signs should be placed in a suitable location near the entrance to the shop/business to avoid direct conflict with pedestrian movement on the public highway.

New signs have been approved by the DFT – shown below, which could also be used by highways urban areas if appropriate and should be purchased from suitable traffic management/signs company.

Signs for pedestrians



Signs for drivers/cyclists



It should be noted that any equipment placed on the highway, including temporary signage and markers is the responsibility of the business owner or organisation to maintain and remove.

All immediate highway requests, such as the potential for temporarily widening of footways and the closing of roads, should be directed to the local County Councillor in the first instance. Your County Councillor details can be found using the following link, ['find your councillor'](#)

Any more significant improvements, which could take months to design, consult and deliver, should still be directed to your local County Councillor in the first instance. The request will subsequently follow the prescribed scheme development process and be considered by the appropriate Transport Strategy Board for approval.